



General Information on Inter-Bank GIRO Service

- Thank you for applying to settle your monthly Service and Conservancy Charges (S&CC) through Interbank GIRO.
- The average processing period for your application by Sembawang Town Council and bank is about 2 months.
- We will send you a **GIRO ACKNOWLEDGEMENT** to inform you we are processing your application. **Please continue to pay your monthly charges as usual until further advice.**
- Once your application is approved by the bank, we will send you an **ACKNOWLEDGEMENT OF GIRO STANDING ORDER**. In this acknowledgement we will inform you of the commencement month of deduction from your bank account for the monthly payment of your S&CC.
- The deduction date is normally the **18th of the month**. In the event that the deduction is unsuccessful a 2nd attempt on the **3rd of the following month** will be carried out.
- If your S&CC account has been paid-to-dated or in advance of the month of deduction indicated in the standing order, there will be no deduction from your bank account. Deduction will only commence when there is an outstanding amount in your S&CC account.
- Please maintain sufficient funds in your bank account to cover the full payment.
- We do not issue receipts for payment made through the Interbank GIRO. The deduction will be reflected in your bank passbook or statement of account. You are advised to update your bank passbook to ensure your S&CC charges have been deducted.
- You may contact us for queries at Tel: 63687094 / 63687116
- Thank you for using the INTERBANK GIRO SERVICE

Offices:

Main Office : Block 504C Canberra Link #01-63 Singapore 753504
Collection Centre : Block 676 Woodlands Drive 71 #06-04, Kampung Admiralty Singapore 730676
Website Address : www.sbtc.org.sg E-mail : feedback@sbtc.org.sg

Tel: 6368 3100 Fax: 6368 2271
Finance Section
Tel: 6368 7094 / 6368 7116